

## **Emergency Medical Services**

The City of Heath is proud to provide its citizens with exceptional Emergency Medical Services. With the ever-rising costs associated with personnel and equipment, these services are by nature, very expensive.

Effective October 1, 2006, the city will implement an Emergency Medical Services Transport Billing System as a measure to recover a small portion of the costs associated with providing this quality service. This billing process will principally attach funds available through Medicare, Medicaid, and group and individual health insurance plans. Uninsured patients will receive invoices for transport services as well.

If you are provided with medical transport services, a bill will be sent to your insuring entity. It is important for you to know that patient care will not be compromised in any way based on a patient's ability to pay. If you require EMS services, like always, please dial 9-1-1.

Here's how this works: EMS billing is designed to principally capture available benefits through governmental and private health insurance plans. If an EMS transport takes place, patient information is gathered if circumstances allow. Those patients are asked to sign an authorization and release so that our consultant (MedBill Resources) can directly invoice your insurer. MedBill Resources will act on the city's behalf until the claim is resolved.

Patients can expect their insurers to be invoiced directly, but they should also expect to receive invoices for uncovered services, co-pays, or deductibles. Most times insurers will pay us directly, but sometimes insurers will remit payment directly to the patient. If this happens, it will be the patient's responsibility to pay the invoice.

Any questions about EMS Billing should be directed to:

MedBill Resources  
59 S. Terrace Avenue  
Newark, OH 43055  
(740) 522-8815  
1-888-838-4187