

How to check for a water leak

1. Check to see if the leak indicator is moving on the meter. If it is moving you have a leak. If it is not moving, note the position of the meter and wait 10 minutes. Check the meter again, if it has moved, you have a slow leak.
2. Turn all water-using appliances off so that no water is being used. This means turning off all water inside and outside the house including toilets, showers, sink and outside faucets, washing machines, hot water tank and any appliance that uses water. If you have a sprinkler irrigation system, turn off the controller.
3. Turn the valve off of one water-using appliances, then check the meter to see if the leak indicator is moving. If it stops moving that is the appliance that is leaking. If the leak indicator is still moving then turn off another water-using appliance and check the leak indicator to see if the leak indicator is moving. Keep repeating until the leak indicator stops moving. When the leak indicator stops moving that is the water-using appliance that is leaking.
4. If you are unsure where the leak is or have questions, call a plumber.



Leak Indicator:
Black Triangle in center of the meter



Leak Indicator:
Red dial with a arrow point on it



Leak Indicator:
Red dial with a black line



Leak Indicator:
Circle in center under the numbers
(Water movement is noted by a positive symbol (+). If a negative symbol (-) is present, water is moving backwards through the meter, known as "backflow".)

1. To check a toilet for a leak: Flush the toilet and while the reservoir toilet tank is still filling, add 4 or 5 drops of food coloring to the water in the reservoir.
2. Wait a few hours (5-6 hours) without flushing the toilet. If the water in the bowl changes colors, you need to repair the leak as soon as possible. It could be the flapper valve issue. If the colored water in the reservoir toilet tank disappears, then the overflow tube in the tank may need to be replaced.

